

Blue Moon Rentals

POLICIES AND CONDITIONS

Payment Policy

Five (5) night deposit per unit must be received within 10 days of reservation. Payment in full must be ***received*** thirty (30) days prior to arrival. All monies paid will be forfeited if you cancel less than 30 days prior to arrival. Cancellation prior to thirty (30) days before occupancy is subject to forfeiture of the monies paid and stays of four nights or less are subject to additional surcharges

Winter Reservations

During the dates of December 16 through January 10 and February 1 through February 28, all units are subject to surcharges for reservations on the above dates or a portion of the above dates. Payment in full will be required by November 1 for reservations during these periods. The cancellation policy for Winter reservations is the same as stated below for December 16 to March 1 reservations. There is a ten (10) night minimum between December 16 and January 10.

Payment Policy for December 16 to March 1

All reservations for the above dates must be paid in full by November 1. For reservations made after November 1, payment if full must be received within 10 days of the reservation. If the reservation is canceled after November 1, all monies received will be forfeited unless the unit or home is re-rented. If reservation is made after November 1 and deposit is received and then canceled, the deposits will be forfeited unless reserved property is re-rented.

Check-in time is 3 p.m.; check out time is 11 a.m.

There are no late check-outs. If you remain in the room after check-out time, you will be subject to a \$100 charge.

Damage/Loss Policy

All units are individually owned and decorated. Please do not remove linens, dishes or other items from the units. Guests are liable for additional charges resulting from any damage, lost items or excessive check-out cleaning. Blue Moon Rentals is not responsible for lost or stolen items. We make every effort to ensure that all equipment within each rental is in working order. In the event of a breakdown, we will strive to repair it as soon as possible after being notified of a problem. We cannot guarantee that spas, air conditions, televisions, appliances, etc. will not break down during your stay and therefore, no refunds or adjustments will be made for mechanical failure.

Keys/Lockout Policy

Your check-in instructions with a key, keycode or key release request form will be provided to you before your arrival. It is your responsibility to bring this information with you. In the event a guest is locked out of the unit during the rental period, Blue Moon will attempt to secure another key through the owner or sub-broker or on-island representative, but makes no guarantee regarding the time-frame in which this may be accomplished. There will be a minimum \$35 charge for this service, and this is due at the time service is rendered. Guest acknowledges that he or she is completely liable for any and all charges associated with this process. There will be a minimum \$40 charge for any lost keys.

I have read the Blue Moon Rentals Maui Resort Rentals Policies and Conditions listed above and agree to them as indicated by my signature below:

Signature

Date

YOU MUST SIGN THIS POLICIES AND CONDITIONS FORM WHERE INDICATED ABOVE AND EITHER MAIL OR FAX A SIGNED COPY OF THIS FORM TO US TO CONFIRM YOUR RESERVATION. IF PAYING BY CREDIT CARD YOU MUST SIGN THE ENCLOSED CREDIT CARD RECEIPT AND RETURN ONE COPY TO BLUE MOON RENTALS WITHIN 10 DAYS AFTER RECEIVING YOUR CONFIRMATION TO FINALIZE YOUR RESERVATION